



Memo Monday

DODD News, Guidance, and Training



Department of
Developmental
Disabilities

Monday, March 30, 2026

Highlight of the Week: Director Nash Speaks at Shelby County Regional Advocacy Meeting



The Director of the Department of Developmental Disabilities (DODD), Lyndsay Nash, recently spoke at the Shelby County Board of Developmental Disabilities Regional Advocacy Meeting.

During her remarks, Director Nash reflected on the significance of Developmental Disabilities Awareness Month. She shared why the month is recognized, how it impacts people with developmental disabilities, and why continued advocacy is so important.

Afterward, she met with self-advocates to listen to their perspectives and experiences.

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Outcome Tracking System Reporting Period Extended through April 30

Attention: Adult Day and Employment Providers, County Boards, Developmental Centers, Intermediate Care Facilities

The deadline to enter data for the 2025 Reporting Period into the Outcome Tracking System (OTS) has been extended through April 30, 2026.

Thank you to everyone who has already entered their data into the system. If you need help, please use the [resources and tools](#) available on the OTS website or contact your [regional Community Life Engagement Project Manager](#).

New Request for Proposal: Intermediate Care Facility Ventilator Services

Attention: Intermediate Care Facilities

DODD is offering up to 24 residential facility beds for qualified Intermediate Care Facility (ICF) providers to purchase to expand capacity to serve people who are dependent on invasive mechanical ventilators.

Visit [DODD's ICF Resource page](#) to read the full Request for Proposal.

Questions and proposals can be sent to licensuredevelopmentapps@dodd.ohio.gov. Proposals are due by 5 PM on April 30, 2026.

Recent Phishing Activity and Recommended Security Actions

Attention: County Boards

If you receive an unexpected link or attachment, even from someone you know, always verify it with the sender through a separate communication channel before opening anything.

Safe ways to verify include:

- Sending a quick message via Teams, Zoom, or another messaging platform
- Calling or texting the sender directly

Avoid replying by email, as an attacker may already have access to the sender's account.

Please review the following recommendations with your IT teams:

- Ensure antivirus and anti-malware software is current and centrally managed
- Implement multi-factor authentication (MFA) wherever possible

- Encourage staff to validate all links and attachments as described above
- Do not allow end users to run as local administrators on their devices
- Require administrative approval to install software
- Report suspicious messages right away
- If you have a phishing-reporting button, encourage people to use it

Visit the [Ohio Cyber Reserve's website](#) to access free cybersecurity training, review best practices, and more!

Training Opportunities

Go With the Flow Training Series

Attention: Intermediate Care Facilities, Service and Support Administrators, Qualified Intellectual Disabilities Professionals, Provider Agencies

Join DODD for the next virtual session in the "Go With The Flow" training series on April 15 from 10 AM to noon. This session will cover key updates and guidance on service planning and documentation.

This session will be led by staff from the OhioISP and Community Life Engagement teams. They will review the Day and Employment services package and explain how a person's needs are assessed and included in the OhioISP.

This is a great opportunity to learn how the assessment helps guide service planning and documentation.

Register for the training on [Zoom](#).

If you need an accommodation, please email OhioISP@dodd.ohio.gov.

Prepare for the Next Generation MyCare Program

Attention: All Providers

How Can Providers Prepare for Next Generation MyCare?

On April 1, the Ohio Department of Medicaid (ODM) is expanding its [rollout](#) of the Next Generation MyCare program. This includes Sandusky, Erie, Henry, Williams, Defiance, Paulding, Fayette, Fairfield, Licking, and Ashtabula counties.

There are a few important steps you may need to take to make sure you are prepared to serve members in the program. Individuals are not eligible for MyCare Ohio if they are in an intermediate care facility for individuals with intellectual disabilities (ICF-IIDs) or if they are on the Individuals Options, SELF, or Level One waiver administered by the Department of Developmental Disabilities (DODD).

Becoming a Next Generation MyCare Provider

If you would like to provide services to Next Generation MyCare members, you must enroll with ODM and contract with the MyCare plans. If you are already enrolled as an ODM provider and contracted with plans, no additional action is required.

Ohio Department of Aging (AGE) enrolled providers can continue to provide services and submit claims but must contract with the plans if you have not already.

Claims Submission Process

Claims for Next Generation MyCare members can be submitted to the plan portal using Direct Data Entry (DDE) or through the Ohio Medicaid Enterprise System (OMES) one front door.

What if I am new to billing in the Next Generation MyCare Program?

Billing services in the Next Generation MyCare program is generally the same process as in the Managed Care program. If you submit claims for Managed Care members today, consider using the same process for MyCare members. If you use a trading partner, contact them before the program starts to check if you need to take any extra steps for your claim to be accepted by ODM.

If you do not have an existing process in place today, consider which option is best for you.

- Providers with a smaller volume of claims typically utilize the DDE process. Visit the Next Generation MyCare plan DDE portals to learn how to enroll and submit claims.
 - [Anthem Blue Cross and Blue Shield](#)
 - [Buckeye Health Plan](#)
 - [CareSource](#)
 - [Molina HealthCare of Ohio](#)
- Providers with a large volume of claims typically contract with a trading partner to support in billing and reconciliation of what has been submitted and processed. View ODM's [Electronic Data Interchange \(EDI\) Authorized Trading Partners](#) list to see the trading partners currently authorized to work ODM and providers.

Providers who want to use a trading partner are encouraged to contact a few to find the one that best fits their needs.

Note: To submit claims for Next Generation MyCare members, you must use the correct plan Receiver ID and payer ID for the program. Additionally, you must use the member's Medicaid ID even if they have other ID numbers.

Refer to the [Companion Guides](#) for more information.

Electronic Visit Verification

Electronic Visit Verification (EVV) helps confirm scheduled home-and community-based services have occurred and creates a visit record to validate certain Medicaid claims. As of **March 1**, Next Generation MyCare providers billing for [services](#) subject to EVV must submit claims for payment and have a **matching EVV record** in the Sandata Aggregator. Claims without a matching EVV record will be denied. To learn more, refer to ODM's [Electronic Visit Verification](#) webpage, including the [Electronic Visit Verification Guide to Resolving Common Error Codes](#).

Want to learn more or have questions about the program?

Check out the [Provider Frequently Asked Questions \(FAQ\)](#) or [Resources for Providers Webpage](#) to learn more about how the program impacts you.

For questions about billing services in the program, contact ODM Integrated Helpdesk at 800-686-1516 or IHD@medicaid.ohio.gov.

Representatives are available Monday through Friday, 8 AM – 4:30 PM Eastern Time.



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